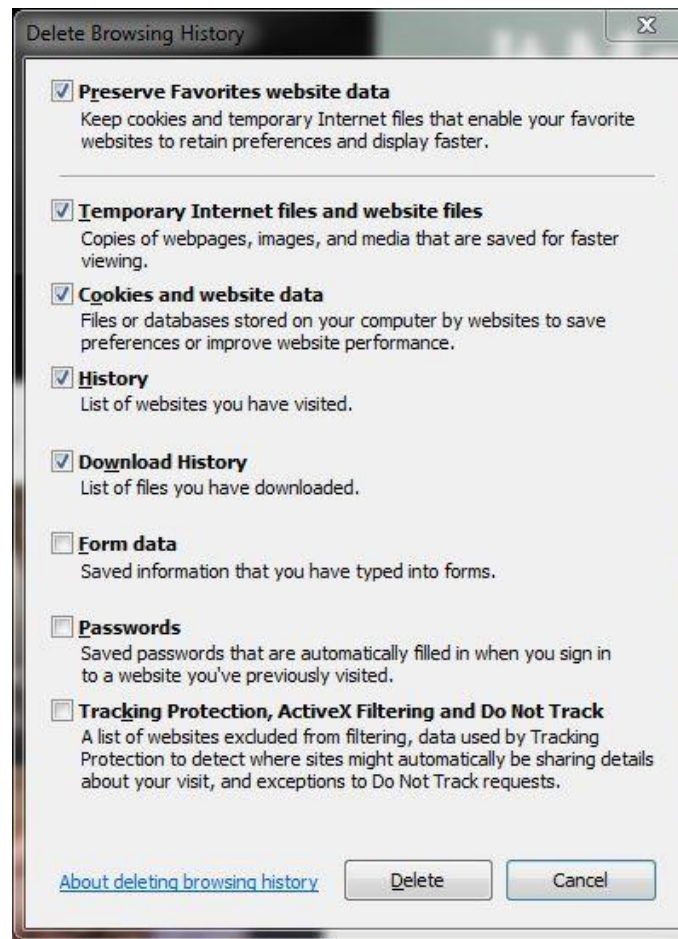


Parcel Viewer Recovery Steps

Clearing Internet Cache

Internet Explorer:

1. Open internet explorer
2. Press Ctrl + Shift + Delete
3. A dialogue box appears

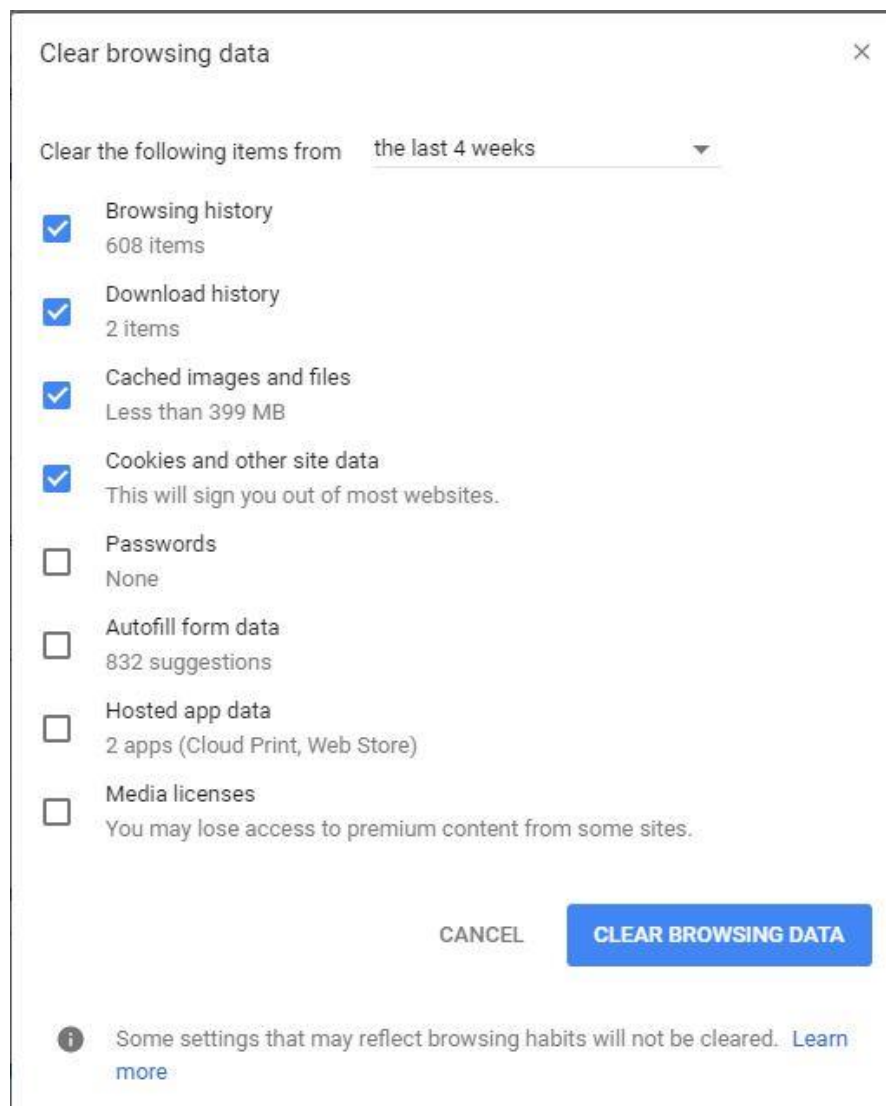


4. Check boxes as shown in photo
5. Press Delete

6. Open a new browser tab and navigate to the county parcel viewer.

Google Chrome:

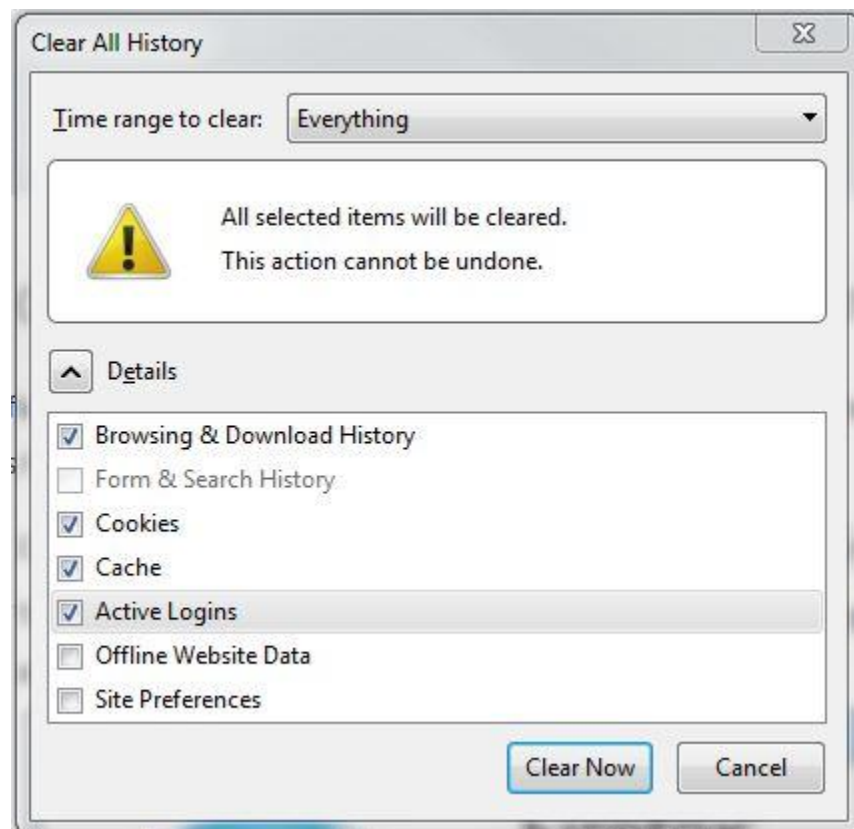
1. Open Google chrome
2. Press Ctrl + H
3. This will bring up your internet history menu.
4. On the left hand side of your screen you will see the third option down is Clear Browsing Data
5. Click Clear Browsing Data
6. A dialogue box will appear. At the top of the box there will be a drop down menu for a time frame on your internet history. I recommend using the last 4 weeks as shown.



7. Check the boxes as shown and click Clear Browsing Data.
8. Open a new browser tab and navigate to the county parcel viewer.

Mozilla Firefox:

1. Open a new Firefox Browser
2. In the top left hand corner of the screen there is an orange button that says Firefox
3. Click the button.
4. A drop box opens.
5. On the right hand side of that drop box, the second option down is History
6. Hover your mouse over it.
7. A side bar appears. Click the second option down that says clear all history.
8. A dialogue box appears
9. Check the boxes as shown **If you are a firefox user check Form & Search History as well. I am not a firefox user so I have no data there to clear**



10. Click Clear Now.

11. Open a New browser tab and open the parcel viewer.

If you run into trouble contact the GIS office at 717-436-7764